Global Response Summary

Comments	Total # of Responses		19		0.1% respons	e rate	
Ice Kittens	Respone Breakdown						
Tykes 0 Atom A 2 Novice HL 0 Atom B 3 Atom HL 0 Atom C 1 Peewee HL 1 Peewee BB 0 Bantam HL 0 Peewee BB 7 Midget/Intermediate HL 1 Bantam A 1 Bantam BB 1 Midget B 0 M		Ice Kittens	0		Novice B	0	
Novice HL		Tykes	0		Atom A		
Peewee HL 1		Novice HL	0		Atom B	3	
Bantam HL 0 Peewee B 7 Bantam A 1 Bantam A 1 Bantam BB 1 Midget AA 0 Midget BB Mid		Atom HL	0		Atom C	1	
Midget/Intermediate HL 1 Bantam A 1 Bantam B 1 Midget AA 0 Midget BB 0 Midget BB 0 Midget BB 2 Midget BB 2 Mi		Peewee HL	1		Peewee BB	0	
Registrations Were the on-line Yes 15 Ony 10 Somewhat 3 casysto find? Was there enough instruction on-line to assist to find you ream's home page? **Finding the carding fee page was next to impossible. **Was easy to use as we had not played here before **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **Need to simplify the process **Rogod - no issues **		Bantam HL	0		Peewee B	7	
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games/practices 4 4 3-Maybe 1	Enjoys coming to	5-Very much	13				
3-Maybe 1		· · · · · · · · · · · · · · · · · · ·	4				
	-	3-Maybe	1				
		•	1				

BGHA Mid-Season Parent Satisfaction 2018-19 1-Not at all 0

Comments

- * played first 6 games with no practices... (HL)
- * Has been a great atmosphere and all around experience
- * Looks forward being at each game and practice
- * She is happy with the start to her season

*

Very different team Dynamic then what we have experienced in the past. Even with tons of communication to parent about expectations of rep hockey rules are still not followed which doesn't give the team a team feel. Wondering if more needs to come from the association to help back up team staff. .

Basic Developmer	nt and Skill				
Physical	Improving	5	Self-	Improving	6
Fitness	Improving somewhat	7	confidence	Improving somewhat	5
	No change	4		No change	3
	Declining somewhat	3		Declining somewhat	5
	Declining	0		Declining	0
Developing	Improving	5	Learning	Improving	6
self-	Improving somewhat	8	specific	Improving somewhat	5
reliance	No change	5	skills	No change	5
	Declining somewhat	1		Declining somewhat	3
	Declining	0		Declining	0
Leadership	Improving	4	Sportsmanship	Improving	7
skills	Improving somewhat	4		Improving somewhat	6
	No change	9		No change	5
	Declining somewhat	2		Declining somewhat	1
	Declining	0		Declining	0
Developing	Improving	4	Competitiveness	Improving	4
initiative	Improving somewhat	9		Improving somewhat	5
	No change	6		No change	8
	Declining somewhat	0		Declining somewhat	2
	Declining	0		Declining	0
Developing	Improving	8	Teamwork	Improving	9
Friendships	Improving somewhat	5	concept	Improving somewhat	4
	No change	5		No change	3
	Declining somewhat	1		Declining somewhat	2
	Declining	0		Declining	1

Comments

^{*} again, no practices at the beginning, has really hurt the development of the team

^{*} Practices and development sessions are all run very well but not enough ice time.

BGHA Mid-Season Parent Satisfaction 2018-19

- * Definitely seeing improvement !!
- * Hard to develop if practices are the same-focus on the same skills. Not all players need the same development. Girls can skate, focus should be on power plays, penalty kill, passing the puck. A team sport.
- * new position for her she is learning
- * Would love to see additional positional development specific to defence to improve game play.
- * Our daughter has always enjoyed hockey but this is the first year that I see her getting very frustrated and has spoken to us about playing house league next year. Playing on the C team, meant filling a team with some players that have never played hockey. This is very difficult on coaching staff to develop beginners and still try to develop girls that have been playing the game for many years. Our daughters confidence in her self and team is declining.

Bench Staff					
Equitable Ice Time	Excellent	9	Equal enforcement	Excellent	8
	Good	6	of rules	Good	9
	Fair	2		Fair	2
	Weak	0		Weak	0
	Poor	2		Poor	0
Organized practices	Excellent	10	Effective leaders/	Excellent	11
	Good	6	mentors/teachers	Good	5
	Fair	1		Fair	3
	Weak	1		Weak	0
	Poor	1		Poor	0
Safety conscious	Excellent	11	Dressing room	Excellent	11
	Good	8	supervision	Good	5
	Fair	0		Fair	1
	Weak	0		Weak	0
	Poor	0		Poor	1
Parent	Excellent	11	Encouraged my child	Excellent	12
communication	Good	7		Good	4
	Fair	1		Fair	3
	Weak	0		Weak	0
	Poor	0		Poor	0
Recognized my	Excellent	13	Was respected by	Excellent	12
child	Good	3	my child	Good	5
	Fair	3		Fair	2
	Weak	0		Weak	0
	Poor	0		Poor	0

Comments

- * Bench staff has been amazing great role models
- * Fantastic coaching staff. Best thing this organization did.
- * Coaching staff has done a great job all around
- * Girls love the coaches
- * Coaches girls get more ice time. Captain and assistants are coaches girls. I don't agree with the team choosing the captain and assistants-a popularity contest. It is rep hockey-discipline the players by sitting on the bench-when not performing or are in the penalty box a lot etc.
- * There have been times throughout the start of the season when the ice time has been questionble. I underdstand that it is rep hockey but the kids are learning and should be given a chance to prove their skills/

Did you feel well	Yes	19	Did you feel well informed	Yes	15
informed about your	Somewhat	0	about Assoc. opportunities &	Somewhat	3
team's schedule?	No	0	events?	No	1
Were you made aware	Yes	18	Have team	Yes	17
of team financial	Somewhat	0	revenue/expenses	Somewhat	1
commitments far enough in advance to plan/ budget?	No	1	been sufficiently accounted for to you?	No	0

Were issues with staff	Yes	14
sufficiently addressed	Somewhat	1
by the team manager,	No	1
parent rep, or league		

Comments

director/convenor?

- * Team has been managed very well. Always informed of what is going on with the team
- * ???????????
- * Amazing management on this team. Everyone should be lucky enough to have someone like Kelly.
- * best manager ever (Krista)

Player Development

Please identify	Concussion Testing	15	Team Building Events	15
activities/events that	Player Development	17	Ice-helper opportunities	3
your daughter has	Goalie Development	3		
participated in thus far	·			

How would you rate

5-Satisfied

9

BGHA Mid-Season Parent Satisfaction 2018-19

your daughter's	4	7
Development Coaches/	3-Somewhat	0
Coordinators	2	0
	1-Not at all	0

Added Comments

* We always support all development opportunities. More on ice would be great.

Are you aware of the BGHA	Yes	1
Bursary/Scholarship program?	No	10

General Feedback Questions

How would you rate	5-Satisfied	6
this season's Ice	4	7
Cat/Kittens picture-	3-Somewhat	2
taking experience	2	1
	1-Not at all	2

Comments:

- * no opportunity to take pics with a few teammates, better pics in hall and changeroom last year
- * Didnt even bother to download link photos were horrible and a waste of money
- * Too expensive for the quality
- * I know that other organizations have meetings with the parents and coachong staff, to discuss the season. It might be a good practice to start to check in with each family and how their player is doing?

What are some of the challenges in volunteering

Work commitments	9
Personal time commitments	8
Unaware of volunteer opportunities	3
Unaware of volunteer time commitments	1
Unaware of volunteer what role does	1
Not interested	2
Other	

Comments:

Unaware of BGHA volunteer opportunities, Unaware of what the volunteer role does (nothing clicked on challenge options, just documented)

Suggestions to improve volunteerism

* When parents come out to volunteer, show appreciation.

Any other comments

BGHA Mid-Season Parent Satisfaction 2018-19

- * would be nice if there was a more focus on the house league program, especially at the younger ages and developing these players. The attention and focus is on the representative teams. Also, if there is a sponsorship position on the board, why isn't there any additional sponsorship for house league, i.e. barely have a set of jerseys and don't have a second set available for when needed
- * My only issue is the number of ice times we have had. A calibre teams in other associations get twice as much ice time as our team. Its hard to develope and keep up with the amount of ice our team has been given. Most associations get 2 practices every week for travel teams plus games and development on top of those practices. We also had no exhibition games at the start of the season.
- * Very disappointed this season with having two midget teams . So many injured players . Calling up bantam players . Not being able to play in tournaments as one team cannot fill the roster . League continues to be rep focused . No opportunity for bantam and midget players to further develop skills . Expected to sell tickets for Hoyse League and Rep development that they do not benefit from .